

A New Face



Southern Tier Hearing Services patients will now be under the care of Audiologist David Glaser. David graduated from the University of New Hampshire with a

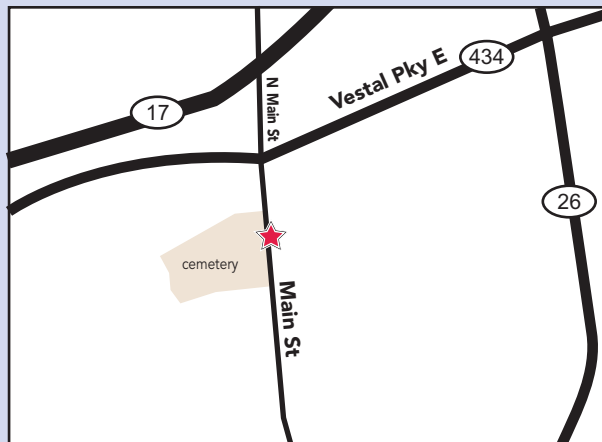
bachelor's degree in communication sciences and disorders. He received his master's degree in audiology from Syracuse University. He is a member of the American Speech-Hearing Association (ASHA).

Our Mission

Southern Tier Hearing Services is committed to providing individualized patient care. We offer the professional concern and attention required for each patient to reach their goal of an improved quality of life through better hearing.

We appreciate the confidence you have shown in our practice by selecting us as your hearing health care provider. Although management has changed hands, we aim to continue the quality hearing healthcare you depend on. As always, we offer our patients the best possible care by advancing along with ever-improving technologies.

We're in your neighborhood...



Southern Tier Hearing Services

300 Main Street
Vestal, NY 13850

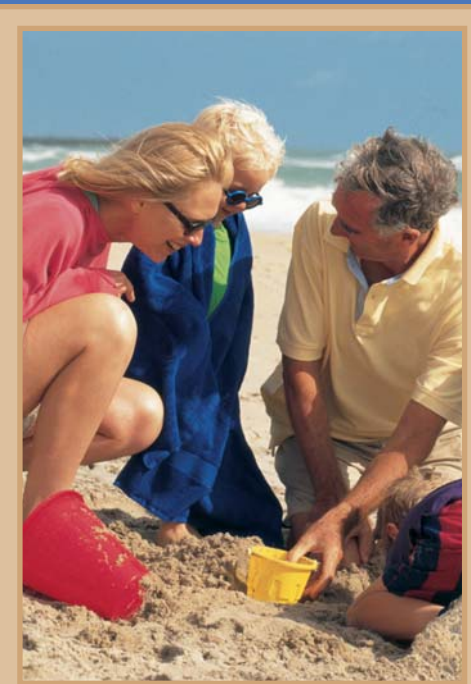
Phone: 607-786-9522

Fax: 607-786-9523

Payment

Cash, Check, Visa, MasterCard,
American Express, Discover
and Debit Cards

Now accepting new patients



Hear your world...



How's your hearing?

Ask yourself the following questions. If you answer "yes" to three or more of these questions, you could have a hearing problem and may need to have your hearing checked by a doctor.

- Do I have a problem hearing on the telephone?
- Do I have trouble hearing when there is noise in the background?
- Is it hard for me to follow a conversation when two or more people talk at once?
- Do many people I talk to seem to mumble or not speak clearly?
- Do I misunderstand what others are saying and respond inappropriately?
- Do I often ask people to repeat themselves?
- Do people complain that I turn the TV volume up too high?
- Do I hear a ringing, roaring, or hissing sound a lot?
- Do some sounds seem too loud?
- Do I have trouble understanding the speech of women and children?

Diagnostic Testing

Suspect a hearing loss or feeling dizzy? We have the latest technology to get to the root of your problem:

- Audiological evaluations for all ages
- Auditory Brainstem Response (ABR's)
- Otoacoustic Emissions (OAE's)
- Electronystagmography (ENG's) and Videonystagmography (VNG's)

Hear well. Feel well.



When you're wearing hearing instruments, you're doing more than just improving your hearing – you're improving your quality of life, too. Physical, emotional, social and mental well-being are all connected to the ability to hear well. According to the National Council on Aging (NCOA)*, hearing aid use is positively related to the following quality of life issues:

- Improved interpersonal relationships
- Improved overall health
- Reduction in discriminatory behaviors towards a person with hearing loss
- Reductions in hearing loss compensatory behaviors
- Reduction in depression and depressive symptoms
- Improved emotional stability
- Reduction in introverted behaviors
- Increased belief that one is in control of one's life
- Reduced feelings of paranoia and anxiety
- Enhanced group social activity

*Based on a study conducted by the Seniors Research Group for the National Council on Aging

Our Services

- Wide selection of both analog and digital hearing aids
- In-office technology demonstrations
- 45-day hearing aid trial period
- FREE office visits during hearing aid warranty period
- Hearing aid performance analysis
- Custom-fit noise protection, pediatric swim molds, and musician's earplugs
- Hearing aid accessories
- Assistive Listening Devices (ALDs)
- Premium quality zinc air batteries

Complete Hearing Health Care®

Complete Hearing Health Care® is perhaps the most comprehensive hearing health care coverage plan on the market today. With your hearing aid purchase you will receive:

- Batteries provided for the life of the hearing aid(s) (5 years from the date of purchase of hearing aid(s); subject to annual allowance). Pick up required.
- Quarterly cleaning and adjustments
- Yearly audiometric screenings
- Yearly hearing aid evaluations
- First-year loss and damage insurance
- Two-year repair warranty
- Repair and loss and damage replacement renewal options
- Limited in-office repairs